

Dialogue 1

Pharmacy technician: Hello, welcome to Happy Pharmacy. Before we can fill your prescription, I need to ask you a few questions so we can set up your patient profile. What is your last name?

Patient: Martinez

Pharmacy technician: First name?

Patient: Estrella

Pharmacy technician: Middle initial?

Patient: M.

Pharmacy technician: Address?

Patient: 123 West 23rd Avenue in Louisville, Kansas, 34562.

Pharmacy technician: What a coincidence! The customer just before you lives on the same street. What are the odds? What is your date of birth?

Patient: June 13, 1983.

Pharmacy technician: Sex?

Patient: Female.

Pharmacy technician: Social security number?

Patient: 000-00-0000

Pharmacy technician: Do you have a cell phone number you can give us?

Patient: Yes, it's 692-555-9384.

Pharmacy technician: Do you have a work phone number?

Patient: No.

Pharmacy technician: Is there any other phone number we could use to reach you?

Patient: No.

Pharmacy technician: Ok. Do you have any known medical conditions?

Patient: No.

Pharmacy technician: Do you have any known drug allergies?

Patient: No.

Pharmacy technician: Are you currently taking any over-the-counter or prescription medications or supplements?

Patient: I take one aspirin a day.

Pharmacy technician: Do you know the strength of the aspirin you're taking?

Patient: It's the regular strength aspirin.

Pharmacy: Great thank you. And finally, do you have your insurance card with you?

Patient: Yes, here it is.